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How to reset dvr night owl

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From there, click on "Forgot Password" and follow these steps: 1. Check your email for the secure code and enter it into the DVR. 2. Create a new password that's hard to guess but easy for you to remember. A combination of letters and numbers meaningful to you works well, as long as you avoid using dates that could be used by others. For added security, consider reading our article on "Safe CCTV Camera Passwords" to ensure your new password is robust enough for your DVR. Once you've set your new password, the process is complete. You can now enjoy secure access to your Night Owl DVR again. Remember, it's essential not to forget your new password! If you encounter any issues during the reset process, please visit the Night Owl website and reach out for assistance. We hope this article has been helpful in resolving your password concerns. Page 2: Thanks for choosing Night Owl Security! You get a one-year warranty on manufacturing defects, plus access to instructional videos and technical support. Page 3-4: Follow these steps to set up your device: 1. Check your package contents 2. Download the Night Owl Protect App and create an account 3. Connect your system 4. Set up your DVR Click Already have an account and login using your Username and Password. If you haven't set up an account, it's STRONGLY recommended that you do so now. Once logged in, proceed to Step 2 - Complete Setup. After completing the setup, your DVR will go to the Live View screen. To continue, follow Step 5 - Install Cameras. IMPORTANT: Night Owl recommends connecting the DVR to the Internet for initial setup. Please note that if you choose not to connect the DVR, there are limitations. To begin, select your preferred language and time zone, then enter the current date and time. Next, select your monitor resolution and agree to the data and privacy terms. Create a local password with a minimum of 6-20 characters, including a number, lowercase letter, and uppercase letter. Next, start the camera compatibility test and verify that you can see your cameras. Once complete, proceed to Step 5 - Install Cameras. Before installing cameras, ensure all cameras work properly. When planning installation, consider distance from the DVR or monitor, as this can affect signal quality. Congratulations! You're ready to use your system. Refer to the Live View chapter for more information on how Night Owl works and its monitoring features. If you don't have a camera connected, human detection icons will appear. The right-click menu allows for easy layout changes, locking, audio adjustments, and video playback. The Light menu enables spotlight control or timing adjustments for spotlight-enabled cameras. Facial Capture technology captures detected faces on the right side of the Live View screen. Event playback is accessible through the Right-click menu's Play icon. To search for recorded events, follow these steps: 1. Use the calendar under DATE to select the date(s) with events from the chosen channels. 2. Search by Filter or Snapshot: * Search by Filter allows you to filter by Event or Continuous. * Search by Snapshot lists facial capture events. 3. Video Screen: Play video recordings by clicking Play from the Playback toolbar. Playback Options: 1. Full Screen: View playback in full screen. 2. Start/Stop Clipping: Clip interesting parts of recorded events. 3. Backup: Save video clippings to an external USB drive or HDD. Important Note: * Before backing up or exporting videos, ensure your USB flash drive or external HDD is formatted as FAT32/ExFat (see Formatting a USB or External Hard Drive section). To export videos from Live View: 1. Right-click on the Play Icon and select Export File. 2. The backup Dialog screen opens. Select the USB Device and click Backup. Playback Controls: 1. Refresh: Searches for USB storage devices plugged into the DVR. 2. Backup: Export recorded videos. 3. Burn: Start recording Live View video on the selected flash drive. 4. Format: Format the selected flash drive. Recording Options: 1. Motion Detection (MD), Manual, General, Alarm/MD, and All. 2. Channel: The channel with recordings to export. 3. Start Time: Date/Time to search for recordings. 4. End Time: Date/Time to end the search for recordings. Main Menu: Access settings by selecting the Menu Icon on the Right-click menu. Within the menu tabs, adjust settings for all aspects of your security system, including display and network settings. Once your DVR is connected to the Internet, values should populate automatically. However, if you're an advanced user with extensive experience in device networking, you can adjust these values. Cameras Menu Here, you can quickly adjust camera settings like resolution, FPS, channel name, and image settings. From this menu, you can: * Select a channel to edit its video compression format * Set display options for each channel * Display time, channel title, record status, or alarm status on the channel view Setting Privacy Zones: If there are areas within the camera's field of view that you don't want visible, follow these steps: 1. Select a channel 2. Click the "Privacy Zone" checkbox 3. Choose the amount of area to be covered (up to 4) Record Menu: Here, you can enable recording, set video settings, and adjust streaming options. Event Settings: This menu displays record settings for your cameras. You can: * Set up event types and motion detection areas * Enable or disable push notifications to your Smart Device Do Not Disturb Schedule: From here, you can choose when to receive push notifications throughout the week. Setting the Motion Detection Area: If there's an area within the camera's field of view that you don't want detection to be active, follow these steps: 1. Click on a square in one corner of the area 2. Drag the mouse over the area you want to block Scheduling: From this screen, you can choose how and when each camera should record events. Device Menu: Here, you can: * Check available storage space on your HDD * Deselect automatic overwrite and reformat the HDD * Manually delete recordings to free up space **System Configuration** The system is designed to permanently delete existing data. You can log into your Night Owl Protect account for remote viewing and access additional features. **Time Settings** Configure the system to account for Daylight Savings Time (DST). Choose whether you want this feature applied to a specific date or week. Set the start and end times for the DST offset. **QR Code Setup** Set up the QR code to connect your DVR to the Night Owl Protect App. The app requires a serial number (SN) and username. **Event Logs** View event logs, which record all actions taken on the DVR. This includes login attempts, power on/off, video loss, and more. **Advanced Menu** Configure additional settings related to maintenance, hard drive space, and upgrades. * **Maintain***: Choose how often the DVR will reboot for system health. * **Auto Delete Old Files***: Set whether you want the DVR to automatically delete old files. * **Show Message***: Enable an icon in Live View when a selected event type is triggered. * **Push***: Send a notification to your Night Owl Protect App when this event type occurs. **Auto Upgrade** Check for firmware updates and perform an online or local upgrade (via USB) if necessary. Firmware updates ensure system health and provide the latest benefits and features. **Glossary** DDNS: Dynamic Domain Naming System. DHCP: Dynamic Host Configuration Protocol. **Facial Capture and Recognition** Technology that captures a person's face from up to 10 feet away. **Warranty Information** If you have proof of purchase showing your product is under warranty, purchased directly from Night Owl or an authorized reseller, return the product for repair or replacement at no additional cost. If a problem arises with your Night Owl DVR, you might be able to resolve it easily without assistance. Before seeking technical support, refer to the table below describing common issues and their most likely solutions. | Error | Possible Causes | Solutions | | --- | --- | | No picture on selected camera channel | Loose or disconnected cables | Check camera video cable connections; reconnect loose cables | To troubleshoot further, confirm that all cables are connected correctly (Page 55). If issues persist, refer to the following table: | Error | Possible Causes | Solutions | | --- | --- | | No picture on selected camera channel | Loose or disconnected cables | Check camera video cable connections; reconnect loose cables | To ensure you have the necessary information for future reference, write down your: * Username * Password * Model Number * UID (located on the support sticker on the top of your device) Need help? Visit our Support Site at Support.NightOwlSP.com for system manuals, troubleshooting guides, FAQs, video tutorials, and more. Simply enter the Series listed on the Product Support Sticker into the Search bar to access the needed support material. www.NightOwlSP.com Even top-notch systems can experience flaws. Security camera systems with DVRs are no exception. To resolve these issues, we'll show you how to reset your Night Owl DVR. While manufacturers strive for simplicity, different brands may have varying management interfaces. Therefore, resetting steps will differ. Resetting your recorder means restoring settings to default. Only do this if troubleshooting has failed to resolve conflicting configurations causing issues. Common problems include: * Defective hardware (e.g., damaged connection wires or internal components) * Incorrect configurations * Loss of video signal due to defective hardware When installing Night Owl wired security cameras, you might notice a purple tint or incorrect channel settings. In this case, try customizing image settings for the specific channel or resetting the entire system (final approach). As a reputable brand, Night Owl offers decent night vision security cameras to keep an eye on your property around the clock. When dealing with technical issues with some issues with issues with your Night Owl DVR. It's frustrating problems arise when you may experience difficulties, Right-click on the screen and open the drop-down menu. From there, click "Main Menu" and log in using your username and password. Once logged in, navigate to the "Operation" tab and select "System Maintain". Click the "Default" button at the top of the screen, then confirm the reset by clicking "Factory Default" and "Okay". The system will restart and prompt you to set it up again. Be careful not to input incorrect settings, as this could result in the same issues persisting. If you've forgotten your login details, you won't be able to manage recordings or settings. To recover, right-click on the screen, click "Main Menu", then select the "Forgot Password" option. A reset code will be sent to your registered email address - check your primary folder or spam box for the message. Enter the code and follow the prompts to create a new password. If the reset code doesn't work, you can try again or perform a manual reset by opening the DVR cover, removing the battery from the motherboard, and waiting a few minutes for the internal card to discharge. This will reset the clock and return the system to its factory default state. In summary, resetting your Night Owl DVR is a straightforward process that can be completed without professional assistance. However, if the issue persists after resetting, you may need to contact technical support or consider purchasing a new system.